LONGLANDS
NORTH DEVON

Our little book of lodge information

A practical guide to a safe and comfortable stay

LONGLANDS NORTH DEVON
Updated September 2026

Lighting the Stove

Allow around 45-60 minutes for the stove to reach cooking temperature. Remove anything resting on the stove or hanging over the guard before lighting it.

1. Open the flue. Move the right-hand lever towards the sofa to send more heat around the oven, or towards the sink to send more heat towards the bedrooms. Moving it towards the sink is recommended when first warming the lodge.

2. Unscrew the circular front vent to leave about a 2.5 cm (1 inch) gap. Build the fire on a clear bed of ash using 2 firelighters, 4-6 briquettes and 3 logs : place one log on either side, the briquettes between them, the firelighters on top of the briquettes, then the third log bridging across the top.

3. Light both firelighters and leave the door open for about 10 minutes to allow maximum oxygen to feed the fire. Once you have checked that the fire is established and burning well, gently close the door. Check the fire and add wood roughly every 30 minutes as needed.

For cooking, allow about 45-60 minutes for the stove to reach temperature. The oven works even if its thermometer does not.

Place pans and the kettle directly on the stove. Put hot items on the trivets, never on the slate. More wood is stored under the front deck; bring it inside before use.

Stove Tips and Overnight Use

Keep a kettle of water on the stove for washing up when the shower boiler is not in use.

Before bed, add a few logs, push the right-hand lever fully towards the sink and reduce the circular air vent to a narrow gap of at least 1 cm.

IMPORTANT: Never close the air vent completely. This may cause it to stick and can increase the risk of carbon monoxide.

You do not need to remove ash during your stay. A shallow bed of ash helps retain heat and supports an efficient burn.

Coromandel Hot-Water Boiler

Allow around 45-60 minutes for the water to reach a comfortable shower temperature of approximately 40-50 degrees C . Remove anything resting on the boiler and never hang items over its guard.

1. Unscrew the circular vent at the bottom right of the door. Build the fire on a clear bed of ash in the same way as the main stove: one log on either side, 4-6 briquettes between them, 2 firelighters on top, then a third log bridging across the top.

2. Light both firelighters and leave the door open for about 10 minutes to allow maximum oxygen to feed the fire. Once the fire is established and burning well, gently close the door. Add wood between showers as needed.

3. Use the shower when the gauge reaches 40-50 degrees C .

If the temperature reaches 60 degrees C: turn on all three hot-water outlets - the shower, bathroom tap and kitchen tap - and keep the hot water flowing until the needle drops.

Once hot water is no longer in use, close the boiler door and screw the circular air vent tightly closed to restrict the oxygen supply and prevent the temperature rising again. Remember to reopen the air vent the next time you heat water.

IMPORTANT: Do not allow the boiler to reach 70 degrees C. At around 70 degrees C, the safety temperature and pressure valve under the lodge may activate. We may then need to turn off the mains water to the lodge until the valve is inspected and replaced by a plumber.

This can leave the lodge temporarily without running water and the replacement costs more than £100, so please keep an eye on the temperature gauge whenever the boiler is lit.

If the temperature continues to rise or you cannot control it, stop adding fuel, keep people clear and contact your host.

Carbon Monoxide Alarm

Alarms are on the top right-hand side of the kitchen dresser and in the shower cabin, to the left of the Coromandel.

IMPORTANT - IF AN ALARM SOUNDS: Get everyone outside into fresh air immediately. Do not stop to find the source or silence the alarm. From outside, call 999 if anyone has a headache, dizziness, nausea, weakness, confusion, chest pain or breathing difficulty. Contact your host. Do not re-enter until the cause has been investigated and you have been told it is safe.

Fire Equipment and Emergency Exit

A fire extinguisher is beside the kitchen dresser. A fire blanket is on the left-hand side of the dresser.

The emergency exit is at the back. Bedroom and rear doors are quick release: pull the white straps down to remove them.

No Smoking or Vaping

Smoking and vaping are not permitted inside the lodge. You may smoke or vape on the front or rear deck.

Never drop cigarette ends on the ground. Put them out completely and use the ash bin on the back deck, the dog-waste bin under the front deck or the BBQ ash bucket.

Lights and Lanterns

Main-area lights are switched from the front pole. The reading lamp also has a switch on its lead. Shower and loo switches are on the right as you enter; each double bedroom has a bedside lamp.

Keep one Coleman lantern charged using the charger and socket under the cabin bed. Keep all lanterns away from the stove.

Return solar lamps to their charging points during the day. Press the square SUN button once for full brightness, again for medium, a third time for low and a fourth time to switch off. Cloudy weather may limit charging.

Quiet Hours

Quiet hours are 10 pm to 8 am . Sound carries easily through canvas. Outdoor music is not permitted, and music in a safari lodge must be listened to through personal headphones.

Children

Supervise children at all times, particularly beside the lake and stream. The lodge field is fenced, but it is not escape-proof. Do not allow children to climb the banks behind the lodges; the ground can crumble.

Clothes Washing and Drying

Hand-washing liquid is under the sink. Use the overhead dryer between the bathroom cabins or the movable dryer under the cabin bed. Do not hang items over the front balustrade or any fire guard.

Keeping Warm

At night, zip outside windows closed, lower blinds, zip rear doors and zip the front door fully closed . Bring deck cushions and blankets inside overnight and in wet weather. If the hammock is still outside, please bring this back inside too.

Rubbish and Recycling

Recycling box: clean tins, bottles, glass, rigid plastic, cardboard and paper. No tissues. A spare box is under the lodge.

Kitchen bin: tissues, food waste and non-recyclable wrappers. Keep the bin covered. Wipe fat and oil into kitchen paper and bin it; never pour it down the sink.

For longer stays, put tied general waste in the black bins beside the table-tennis area. Leave tied recycling bags beside the bins. Bag glass securely, tie the bags and leave them on the ground near the black bins.

Dogs

Dogs must be under control and on leads around the estate. Cats, ducks, wildlife, livestock, children and other guests may be nearby. Never leave a dog unsupervised in the lodge or allow it on beds or furniture.

Dogs may be off lead only in the woods beyond Lynmouth lodge if they have reliable recall. Boundary fencing may not be dog-proof. Livestock worrying is a serious offence and farmers may lawfully protect their animals.

Clean up immediately and use the dog-waste bin under the lodge.

Car Park

You may drive to the lodge to unload and pack up. At all other times, park in the car park and use the marked footpath; the lodge area is car-free.

Guest Barn

The 24-hour Guest Barn is near Lundy, at the bottom of the car-park footpath. It has a labelled fridge shelf for each lodge, plus a kettle, toaster and Tassimo machine. Lights are automatic.

There is also a freezer filled with ice blocks for the cool box inside your lodge. Please return used blocks to the freezer so they can refreeze.

There are additional sockets if you need to charge several devices at the same time.

Check the noticeboard for an updated list of local suppliers who may deliver to or visit Longlands, together with taxi services. You will also find leaflets for local activities on the shelves.

Lake, Boat and Wild Swimming

Use the rowing boat only in daylight and embark or disembark only at the jetty. Everyone must wear a correctly fitted life jacket from the jetty boxes. An adult must accompany every child. Follow the stated boat capacity and never overload it.

Do not boat beyond the far end of the island, where the lake becomes shallow. Children must be supervised beside and in the lake. Do not dive from the pontoon or boat. Use of the lake and boat is at your own risk.

Walks

The stream-side walk begins at the lake end of the lodge field and includes a small beach area suitable for pond dipping. Do not cross the stream; the opposite bank is private land.

The Beech Woods path begins at the far end of the field, left of Lynmouth lodge. Keep to the path because banks above the stream may be unstable.

What You Will Find

Under the sink: washing-up supplies, bin bags, kitchen roll and hand wash.

Left drawer: foil, spare hand towel and tea towel.

Left cupboard: chopping board, colander, BBQ tools and bowl.

Right drawer: lighter, knives, tin and bottle openers, and scissors.

Right cupboard: pots and pans.

Dresser: first-aid box, firelighters, matches, ice bucket, glasses, condiments, bread bin, teapot, milk jug, butter dish, tea, coffee, sugar, crockery, cutlery and serving items.

Shelves: cafetiere, espresso maker (Moka Pot), placemats and coasters.

Under the cabin bed: blankets, outdoor furniture cushions and a hammock for use in your BBQ area , cot side, high chair, lantern charger and phone-charging socket.

Cool box: exchange ice blocks at the Guest Barn freezer. Put two blocks back to freeze whenever you take two.

Herbs and BBQ

Fresh rosemary, thyme and oregano may be growing in the pot to the left of the deck. Please water them lightly after sunset in hot weather.

The Kadai fire bowl and BBQ are on the platform to the right as you look uphill. Use the steps on the grassy path.

Before cooking, we recommend using the steel brush on the grill . The brush is in the BBQ area, on the side of the picnic table.

After use, let ash cool fully before placing it in the ash bucket. During very dry weather , please pour water over the remaining ashes before retiring to your lodge for peace of mind.

BBQ tools are in the left-hand sink cupboard.

Local Supplies and Transport

For food and everyday supplies, our local village of Combe Martin has several convenience stores, including a bakery, butcher and off-licence.

There are also several takeaways and an excellent fish and chip shop - Black & White is our favourite .

There is a small Co-op approximately 8 minutes from Longlands and a larger Tesco in Ilfracombe approximately 17 minutes away.

Local businesses and transport services can change. Check the noticeboard in the Guest Barn for current local suppliers, deliveries and taxi services, and the shelves for leaflets about local activities. Please book transport in advance, especially for larger groups.



Medical Help

Life-threatening emergency: call 999 for loss of consciousness, severe chest pain, breathing difficulty, serious injury or heavy bleeding.

Give the lodge postcode EX34 0PD , which leads to Coulsworthy House, and the map reference SS 616446 for the top of the drive. The what3words address is breeze.finalists.surely .

NHS 111 - urgent but not life-threatening: call 111 or use 111.nhs.uk before travelling. NHS 111 will assess the problem and direct you to the right local service. For a child under five, call 111 rather than using the online service.

First aid: a basic first-aid box is on the top shelf of the kitchen dresser.

Pharmacy: Boots, Borough Road, Combe Martin, EX34 0AN. Telephone 01271 883357. Pharmacists can advise on minor illnesses and medicines. Call before travelling to confirm opening hours and stock.

GP and urgent care: Combe Coastal Practice, Castle Street, Combe Martin, EX34 0JA. Telephone 01271 863119. The practice provides urgent care for new minor illnesses and injuries and may be able to register visitors as temporary patients. Call first; do not arrive without advice or an appointment.

Minor injuries: local provision and opening arrangements can change. Call NHS 111 before setting out so you are directed to the appropriate open service. Do not rely on older published opening times.

A&E; / Emergency Department: North Devon District Hospital, Raleigh Park, Barnstaple, EX31 4JB. The emergency department is open 24 hours. Hospital switchboard: 01271 322577. Use A&E; for serious or life-threatening illness or injury; call 999 if an ambulance is needed.

During Your Stay

If anything is not working, appears unsafe or affects your stay, email info@longlandsdevon.co.uk as soon as possible so your host can help.

In an immediate emergency, call 999 first.

Before Leaving

Please vacate your lodge by 10 am on departure day unless another arrangement has been agreed in writing.

You are welcome to record your adventures in the lodge logbook on the shelves beside the sofa.

Please leave the lodge reasonably tidy, place waste and recycling in the correct containers, and make sure all fires and hot ash are safe.

Thank you for staying at Longlands. We hope you have a wonderful time.



QUICK REFERENCE

EMERGENCY

Call 999 | Postcode EX34 0PD | Map reference SS 616446 | what3words: breeze.finalists.surely

URGENT MEDICAL ADVICE

Call NHS 111 or visit 111.nhs.uk

HOST

info@longlandsdevon.co.uk

QUIET HOURS

10 pm to 8 am | No outdoor music | Headphones inside safari lodges

DEPARTURE

10 am unless otherwise agreed